# 320 - Texas Workforce Commission

Workforce Summary Document prepared by the State Auditor's Office.

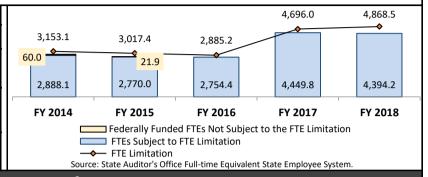
Based on information self-reported by the agency, the following items are noteworthy.

Senate Bill 200 (84th Legislature, Regular Session) transferred certain programs and services previously administered or delivered by the Department of Assistive and Rehabilitative Services to the Texas Workforce Commission effective September 1, 2016.

## **Full-Time Equivalent (FTE) Employees**

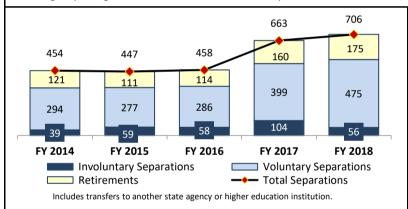
The agency's full-time equivalent (FTE) employee limitation increased by 3.7 percent to 4,868.5 FTEs in fiscal year 2018 compared to fiscal year 2017. Compared to fiscal year 2014, the agency had an increase of 1,506.1 (52.1 percent) in the total number of FTEs. The agency also employed 2.6, 1.3, 0.8, 0.9, and 0.8 FTEs paid from non-appropriated funds in fiscal years 2014, 2015, 2016, 2017, and 2018, respectively. Those FTEs do not count against the FTE limitation.

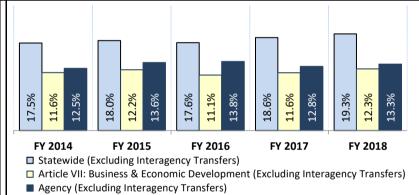
FTEs Below/Above FTE Limitation								
	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018			
FTE Limitation	3,153.1	3,017.4	2,885.2	4,696.0	4,868.5			
Number Below or Above Limitation	-265.0	-247.4	-130.8	-246.2	-474.3			
Percent Above or Below Limitation	-8.4%	-8.2%	-4.5%	-5.2%	-9.7%			



### **Employee Turnover** <sup>a</sup>

Excluding interagency transfers, the turnover rate within the agency (13.3 percent) was lower than the statewide turnover rate (19.3 percent) and higher than the turnover rate of Article VII agencies (12.3 percent) during fiscal year 2018. The fiscal year 2018 agency turnover rate including employees who transferred to another state agency or higher education institution was 15.7 percent.





# Compensation Information <sup>a</sup>

The average agency salary of \$47,427 in fiscal year 2018 represented an increase of 15.3 percent compared to the average agency salary in fiscal year 2014. In fiscal year 2018, 71.7 percent of employees were paid below the midpoint of the salary range in which they were assigned. Total agency expenditures for salary and benefits were higher compared to fiscal year 2014.

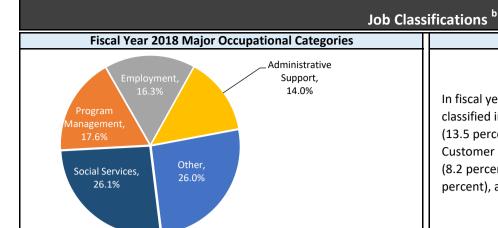
#### Salary and Benefits Expenditures (in Millions) \$291.5 \$283.0 \$72.3 \$172.7 \$167.6 \$164.6 \$41.9 \$38.3 \$38.1 \$129.3 \$126.5 \$130.8 \$211.8 \$219.2 FY 2014 FY 2015 FY 2016 FY 2017 **FY 2018** Salary Expenditures Benefits Expenditures Total (Salary and Benefits)

Average Salary Trends										
	FY 2014		FY 2015		FY 2016		FY 2017		FY 2018	
Executive Director	\$ 1!	57,410	\$	165,900	\$	179,500	\$	179,500	\$:	182,500
Agency Average	\$ 4	41,141	\$	42,506	\$	44,072	\$	46,868	\$	47,427
Article Average	\$ 4	48,806	\$	50,463	\$	52,218	\$	52,789	\$	53,882
Statewide Average	\$ 4	42,116	\$	43,255	\$	45,365	\$	46,475	\$	47,506

Note: With the exception of the executive director, the average salary is for classified regular, full-time employees only.

Number of and Total Dollars Spent on Salary Actions							
	Fiscal Year 2017			Fiscal Year 2018			
	Actions	Dollars Spent		Actions	Dollars Spent		
Promotions	446	\$	907,975	658	\$	1,321,669	
Merits	524	\$	470,610	1,168	\$	571,045	
One-Time Merits	1,723	\$	3,351,463	1,273	\$	2,822,398	
Equity Adjustments	3	\$	6,791	48	\$	36,130	
Reclassifications	18	\$	18,526	100	\$	2,964	
Totals	2,714	\$	4,755,365	3,247	\$	4,754,206	

<sup>&</sup>lt;sup>a</sup> Turnover, salary trends, and salary action information was prepared from quarterly and year-end summary information received from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and Standardized Payroll/Personnel Reporting System (SPRS). Unless otherwise indicated, these data are reported for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Accounting System (USAS).

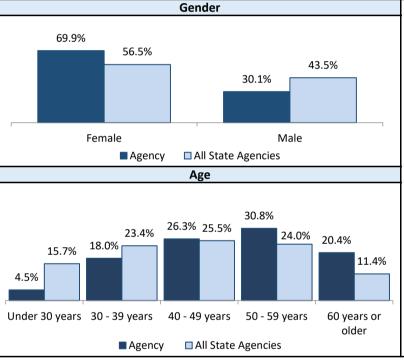


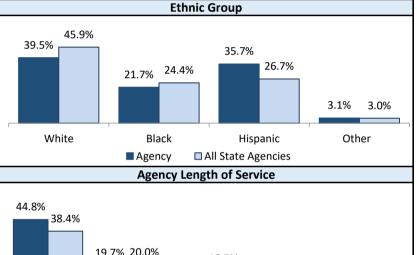
### Agency Job Classifications

In fiscal year 2018, the majority (58.3 percent) of employees were classified in the following job titles: Vocational Rehabilitation Counselor (13.5 percent), Workforce Development Specialist (10.8 percent), Customer Service Representative (8.5 percent), Human Services Specialist (8.2 percent), Program Specialist (7.1 percent), Accounts Examiner (5.9 percent), and Manager (4.3 percent).

## Fiscal Year 2018 Workforce Demographics b

On average, employees at the agency were 49.6 years of age and had 5.7 years of agency length of service. Of the agency's employees, 77.5 percent were 40 years of age or older, and 64.5 percent had fewer than 5 years of agency length of service. The Employees Retirement System estimates that between fiscal years 2018 and 2022, 27.9 percent of the agency's workforce will be eligible to retire (based on fiscal year 2018 data).





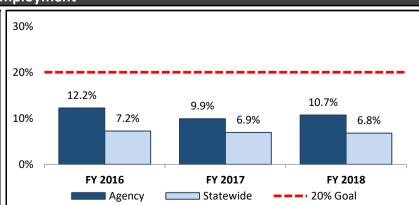


<sup>&</sup>lt;sup>b</sup> Job classification and demographic information was prepared from quarterly and year-end summary information received from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and Standardized Payroll/Personnel Reporting System (SPRS). Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.

## Veteran Employment <sup>o</sup>

Effective fiscal year 2016, Texas Government Code, Section 657.004, sets for state agencies a goal of employing veterans in full-time positions equal to at least 20.0 percent of the total number of agency employees.

In fiscal year 2018, the agency's total percent of veterans employed was higher than the statewide average and had increased since fiscal year 2017.



<sup>&</sup>lt;sup>c</sup> Information on veteran employment was obtained from the Office of the Comptroller of Public Accounts. Statewide totals include state agencies and higher education institutions.

Source: State Auditor's Office 320 - Texas Workforce Commission January 2019